

Tap to Pay on iPhone and talech Mobile

Summary

With Tap to Pay on iPhone and the talech Mobile app, you can accept all types of in-person, contactless payments, right on your iPhone – from physical debit and credit cards, to Apple Pay and other digital wallets – no extra readers or hardware needed. It's easy, secure, and private.

Important!

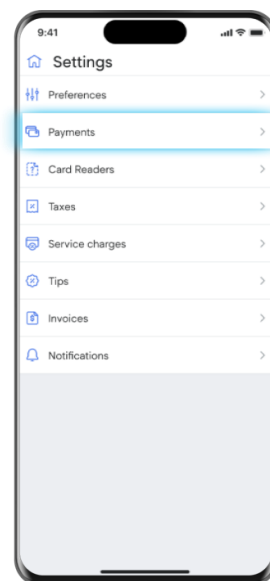
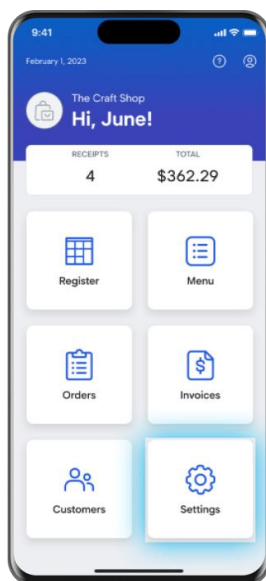
The following requirements and restrictions apply to using Tap to Pay on iPhone:

- Requires an **iPhone XS** or later and running the **latest OS** version.
- Requires that the iPhone device has **iCloud enabled** and supports **Device Owner Authentication**.
- Requires **iCloud Drive** to be turned **on**.
- Requires **lock screen authentication** (Passcode, Touch ID, Face ID).
- Restricted if you are on a **surcharging rate plan**. You will not be able to enable and use Tap to Pay on iPhone.

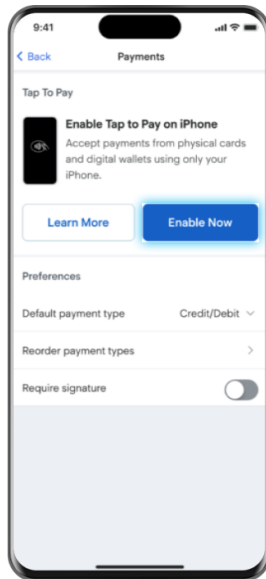
Enable Tap to Pay on iPhone

To use Tap to Pay on iPhone, it must first be enabled. Enabling must be done by the business owner. Once enabled, every other user/employee account will see Tap to Pay on iPhone as an option.

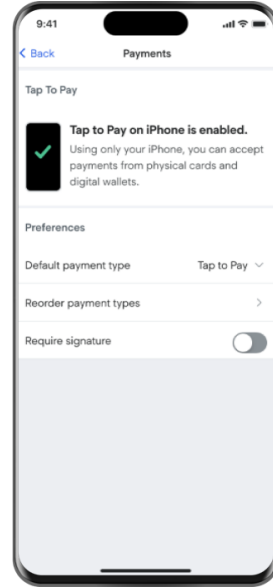
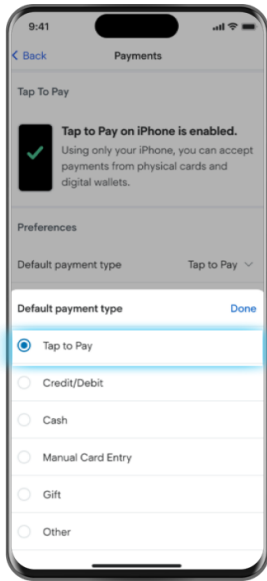
1. Go to talech Mobile **Dashboard > Settings**.
2. Select Payments.



3. Select **Enable Now** under the “Tap to Pay on iPhone is disabled” message.
4. Select the Apple ID to use with Tap to Pay on iPhone.
 - If you want to use the Apple ID that’s currently signed in, select **Continue with this Apple ID**.
 - If you want to use a different Apple ID, select **Use a different Apple ID** and sign in with the username and password.



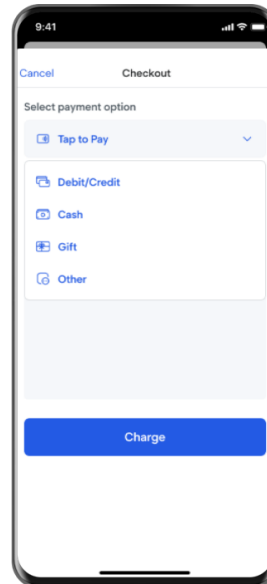
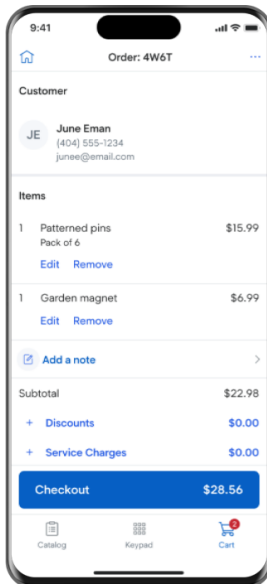
5. The message on the Payments screen changes to “Tap to Pay on iPhone is enabled.”
6. To make Tap to Pay on iPhone your default payment, select **Default payment type > Tap to Pay**.



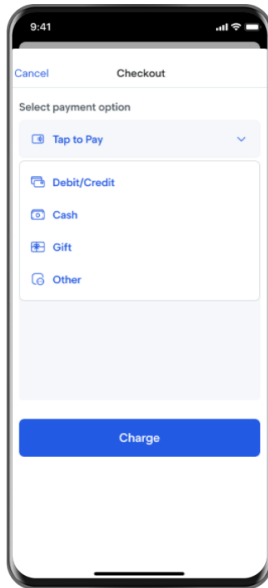
Accept contactless payment with Tap to Pay on iPhone

Tap to Pay on iPhone uses the built-in features of iPhone to keep the business' and customers' data private and secure. When a payment is processed, Apple doesn't store card numbers on the device or on Apple servers.

1. Add items to the cart and select **Checkout**.
2. Select **Tap to Pay** (if not the default payment type).



3. Select **Charge**.



4. Process the payment using a physical, contactless card or using Apple Pay or another digital wallet.

Note: Payments cannot be processed during an active phone call.

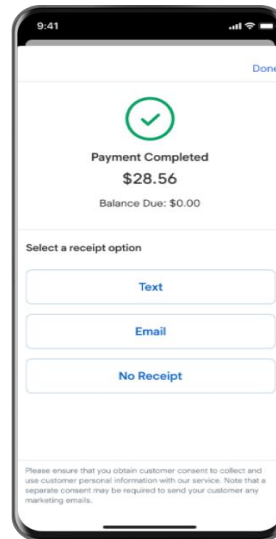
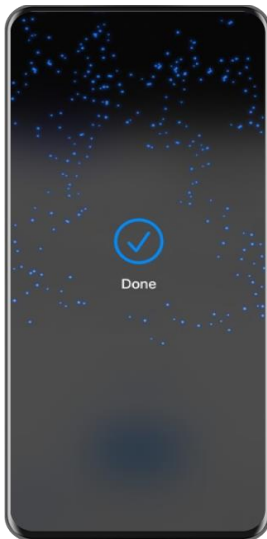
Physical, contactless card: Your customer holds their card horizontally at the top of your iPhone, over the contactless symbol.



Apple Pay or another digital wallet: You customer holds their device near the top of your iPhone, over the contactless symbol.



5. When you see the “done” checkmark, the transaction is complete. Select a receipt option for your customer.



No longer want to accept Tap to Pay on iPhone?

No problem. Simply ensure your default payment is set to credit card or cash by updating your payment type in Settings > Payments.

Set another payment option as the default

1. Go to **talech Mobile Dashboard > Settings**.
2. Select **Payments**.

3. Select the **Default payment type** field > select a different payment type to set as the default.

